



# Change Healthcare ePayment

Replaces paper-based claims payments with electronic (EFT) payments that are directly deposited into your bank account

Aetna has selected Change Healthcare as its electronic payment and remittance reporting provider. There is no cost to you to use Change Healthcare ePayment and enrollment is free!

## Get Paid Faster with EFT Payments

With Change Healthcare ePayment, you can accelerate your reimbursement cycle since you don't have to wait for your checks to arrive in the mail. Plus, it eliminates manual processes like sorting and opening mail, reconciling paper-based claims payments, creating deposit tickets, and making trips to the bank.

## Simplify Reconciliation with Electronic Remittance Advice (ERA)

Using Change Healthcare Payment Manager, an online application available for Change Healthcare ePayment users, you can also search, view, and print human-readable images of the ERA. Change Healthcare Payment Manager also provides access to downloadable HIPAA-formatted 835 ERA files from Change Healthcare ePayment enrolled payers to simplify payment posting.

**You can switch from paper to electronic payments over the phone, online, or via fax or email.**

## How to Enroll

To enroll visit [www.changehealthcare.com/support/customer-resources/enrollment-services](http://www.changehealthcare.com/support/customer-resources/enrollment-services)

- Enroll online by completing and submitting the form;
- Or download and send completed forms to:
  - o Fax: 615.238.9615
  - o Email: [EFTenrollment@ChangeHealthcare.com](mailto:EFTenrollment@ChangeHealthcare.com)
- Or call to enroll via phone: 866.506.2830.

We're here to help!

## Helpful Enrollment Tips

- Supply your Vendor ID(s) in the Provider ID field
- The payer id for Aetna SSI is 62118
- Review all terms and authorization forms prior to submitting them to Change Healthcare