

Aetna Senior Supplemental Insurance*

Member directory

Customer Service

Hours:
M-F 7:00 AM-7:00 PM CT

- American Continental Insurance Company (all products)
- Continental Life Insurance Company of Brentwood, Tennessee (all products)
- Aetna Health and Life Insurance Company (Medicare Supplement)
- Aetna Health Insurance Company (Medicare Supplement)

Phone: (800) 264-4000 option 1

- Aetna Life Insurance Company (Medicare Supplement)

Phone: (888) 624-6290 option 1

- Genworth Life Insurance Company (Medicare Supplement)
- Genworth Life and Annuity Insurance Company (Medicare Supplement)

Phone: (877) 825-9337 option 1

Email:** AetSSIPHS@aetna.com

Website Technical Support

Hours:
M-F 7:00 AM-7:00 PM CT

www.aetnaseniorproducts.com

For technical assistance (including registering your username and password)

Phone: (800) 587-5139

Email: AetSSIWebAssist@aetna.com

Claims

Hours:
M-F 7:00 AM-5:00 PM CT

Phone: (800) 264-4000 option 1

Email*: AetSSICOMP-Claims@aetna.com

*All products underwritten by American Continental Insurance Company (ACI), Continental Life Insurance Company of Brentwood, Tennessee (CLI), and Medicare Supplement underwritten by Aetna Health Insurance Company (AHIC), Aetna Life Insurance Company (ALIC) and Aetna Health and Life Insurance Company (AHLIC), all Aetna companies. Medicare Supplement underwritten by Genworth Life Insurance Company (GLIC) and Genworth Life and Annuity Company (GLAIC), administered by Aetna Senior Supplemental Insurance.

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