

**Aetna Senior Supplemental Insurance\***  
**Call Center Directory**



**for: Physicians, Health Care Professionals, Providers**

Phone: **(800) 264.4000**      Aetna Health and Life Insurance Company (Medicare Supplement)  
Aetna Health Insurance Company (Medicare Supplement)  
American Continental Insurance Company (All Products)  
Continental Life Insurance Company of Brentwood, Tennessee (All Products)

Phone: **(888) 624.6290**      Aetna Life Insurance Company (Medicare Supplement)  
TTY/TDD 711

Phone: **(855) 369.4835**      Coventry Health and Life Insurance Company (Medicare Supplement)  
First Health Life & Health Insurance Company (Medicare Supplement)

Phone: **(800) 871.0260**      American General Life and Accident Insurance Company (Medicare Supplement)

Phone: **(877) 825.9337**      Genworth Life and Annuity Insurance Company (Medicare Supplement)  
Genworth Life Insurance Company (Medicare Supplement)

Phone: **(877) 825.9336**      Allianz Life Insurance Company of New York (Medicare Supplement)  
Combined Insurance Company of America (Medicare Supplement)  
Union Fidelity Life Insurance Company (Medicare Supplement)  
Virginia Surety Company, Inc. (Medicare Supplement)  
Washington National Insurance Company (Medicare Supplement)

\* Aetna Senior Supplemental Insurance owns and/or administers the companies included above.

**Echo Health Call Center Directory**

**for: Physicians, Health Care Professionals, Providers**

Hours of operation are Monday-Friday 8:00 a.m.-6:00 p.m. EST

Phone: **(888) 837.2951 or**      Virtual Credit Card (VCC) payment enrollment helpline  
**(888) 837.2964**  
Payer ID 62118

Phone: **(888) 834.3511 or**      Electronic Funds Transfer (EFT) enrollment helpline  
**(888) 837.2964**  
Payer ID 62118

Phone: **(888) 686.3260**      Provider website technical support registration  
Payer ID AESSI

Phone: **(888) 686.3260**      Provider website enrollment support  
Payer ID AESSI