

**Aetna Senior Supplemental Insurance\***  
**Call Center Directory**



**For: Physicians, Health Care Professionals, Providers**

Phone: **(800) 264.4000**      Aetna Health and Life Insurance Company (Medicare Supplement)  
Aetna Health Insurance Company (Medicare Supplement)  
American Continental Insurance Company (All Products)  
Continental Life Insurance Company of Brentwood, Tennessee (All Products)

Phone: **(888) 624.6290**      Aetna Life Insurance Company (Medicare Supplement)  
TTY/TDD 711

Phone: **(855) 369.4835**      Coventry Health and Life Insurance Company (Medicare Supplement)  
First Health Life & Health Insurance Company (Medicare Supplement)

Phone: **(800) 871.0260**      American General Life and Accident Insurance Company (Medicare Supplement)

Phone: **(877) 825.9337**      Genworth Life and Annuity Insurance Company (Medicare Supplement)  
Genworth Life Insurance Company (Medicare Supplement)

Phone: **(877) 825.9336**      Allianz Life Insurance Company of New York (Medicare Supplement)  
Combined Insurance Company of America (Medicare Supplement)  
Union Fidelity Life Insurance Company (Medicare Supplement)  
Virginia Surety Company, Inc. (Medicare Supplement)  
Washington National Insurance Company (Medicare Supplement)

\* Aetna Senior Supplemental Insurance owns and/or administers the companies included above.

**Change Healthcare Call Center Directory\*\***

**For: Physicians, Health Care Professionals, Providers**

Phone: **(855) 886.3863**      Virtual Credit Card (VCC) payment enrollment helpline  
Payer ID 62118

Phone: **(866) 506.2830**      Electronic Funds Transfer (EFT) enrollment helpline  
Payer ID 62118

Phone: **(877) 667.1512**      Provider website technical support registration and enrollment support  
Payer ID AESSI

\*\* If your office works with another practice management system or clearinghouse vendor for EDI claims/ERA submission and receipt, please contact them directly for troubleshooting support. They will work with Change Healthcare on any issues.